



APR Safety Repair Action: SRA0001

Example Customer Notification Letter

December 2013

Subject: Service Repair Action: APR-RK0001
APR V8 FSI Supercharger & Stage 4 Low Pressure Fuel Pump Kits
Fuel Line Inspect & Replace If Necessary.

Dear APR Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. APR has decided that a defect, which relates to motor vehicle safety, exists in some APR Products that include the APR Stage 3 Supercharger Kit and APR Stage 4 Low Pressure Fuel Pump Upgrade Kit. Our Records show that you are the original owner of one of these kits.

What Is The Problem?

We were alerted by one of our manufacturers that there could be a defect in a component that they supplied us that was included with this kit. Our manufacturer of "Barricade GreenShield®" Fuel Injection Line has indicated that a batch of fuel line manufactured before May of 2012, could delaminate from the inside of the fuel line which may cause early failure of the fuel line leading to a vehicle fire if not corrected.

How has this been corrected?

As of May 2012, all Barricade Fuel Injection hose is produced with a curing process that has been revised to eliminate air (oxygen) inside the tube during vulcanization. Laboratory testing after using the revised curing process has confirmed that there is no de-lamination of the tube surface, even while using aggressive solvents.

What will APR Do?

To provide the utmost customer satisfaction and vehicle safety APR is offering free inspection of the fuel line installed on your vehicle. If necessary, APR will replace the line.

What We Would Like You to Do?

Please contact your local authorized APR Dealer or the APR Dealer that installed/supplied this kit and arrange for an appointment without delay. This service will take about two (2) hours and will be free of charge. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

Precautions You Should Take.

Affected kits that are installed on vehicles in service can continue to be driven as usual. However if fuel can be smelled in the vehicles cabin, customers are advised to proceed immediately to the nearest authorized APR dealer or qualified workshop if they believe it is safe to do so.

Have You Changed Your Address Or Sold the Vehicle?

If you have, please email us with a brief explanation of what has changed and the updated contact and shipping information so that we may update our records at APR@goapr.com.

Reimbursement of Expenses?

If you have previously paid for replacement of the fuel lines, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

Service Help from Us?

If your authorized APR dealer fails or is unable to complete this work free of charge within a reasonable time, please call, write or email to:

APR LLC
Attn: Warranty Admin
4800 Hwy 280 West
Opelika, AL 36801
1-800-680-7921
APR@goapr.com

Affected APR Products:	
Part Number	Description
T3100037	RS4 SUPERCHARGER
T3100038	B8 S5 SUPERCHARGER STAGE 3 4.2L FSI (PRE NOV. 2008)
T3100039	B8 S5 SUPERCHARGER STAGE 3 4.2L FSI (POST NOV. 2008)

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Problem Description

Fuel Lines included with APR Stage 3 Supercharger Kits and Stage 4 Low Pressure Fuel Kits manufactured before May of 2012 may not have vulcanized properly during manufacturing by Barricade. The defect could cause the inner and outer portion of the line to delaminate and fail prematurely due to aggressive solvents used in and around the engine bay. From this delamination, the fuel line could potentially rupture and leak fuel. A fuel leak in the presence of an ignition source can lead to a vehicle fire.

Corrective Action

Inspect the brand and fuel line manufacturing date on lines supplied with any kit purchased and/or installed before December 2013. If manufacturing date is before May (5) of 2012, replace the fuel line with APR Repair kits for specified vehicle product. Dispose of any fuel line manufactured before May 2012. Do not reuse as stated before, this could be a fire hazard!

What APR Will Do

APR will supply repair kits for affected vehicles at no charge. Also to offer our best customer and dealer satisfaction, APR will pay for this service to keep this free of charge to all of our customers. Our negotiated labor rate is up to \$60.00 (USD). We will provide credit only to those that submit a Claim with APR following the Claim Entry Procedure's below. This service doesn't take long to perform, and thus the customer will be able to wait to have the service completed so no compensation is provided for rental/loaner vehicles. Reimbursement will normally be given in Burn credits or a check and generally take up to 1 week to process.

Table with 2 columns: Part Number, Description. Rows include RS4 SUPERCHARGER, B8 S5 SUPERCHARGER STAGE 3 4.2L FSI (PRE NOV. 2008), and B8 S5 SUPERCHARGER STAGE 3 4.2L FSI (POST NOV. 2008).

Table with 2 columns: Part Number, Kit Designation. Row includes Supercharger Fuel Line Repair Kit.

Claim Entry Procedure

Immediately upon completion of the repair work, email warranty@goapr.com with the following information:

- 1. Dealer Contact Information (Name, Address, Contact, Phone)
2. Claim Entry Code (See warranty Key below)
3. Customer Contact Information
4. Parts Kit Used
5. Completion Date
6. Copy of Customer Repair Order

Failure to submit a claim on time or incorrectly can result in denial of any claim at APR's discretion!

Table with 3 columns: Code, Safety Repair Kit, Labor Time. Rows include APR Supercharger Fuel Line Repair (Inc. Inspect) with 200 minutes and Inspection time with 50 minutes.

Labor Time Scaled in 1/100. 100 = 1 Hour **Feel this is not enough time? Please contact APR Warranty Department at: APR@goapr.com Subject: Warranty Claim**

The Following Documentation Outlines Identification of Suspect Components, and instructions for findings.

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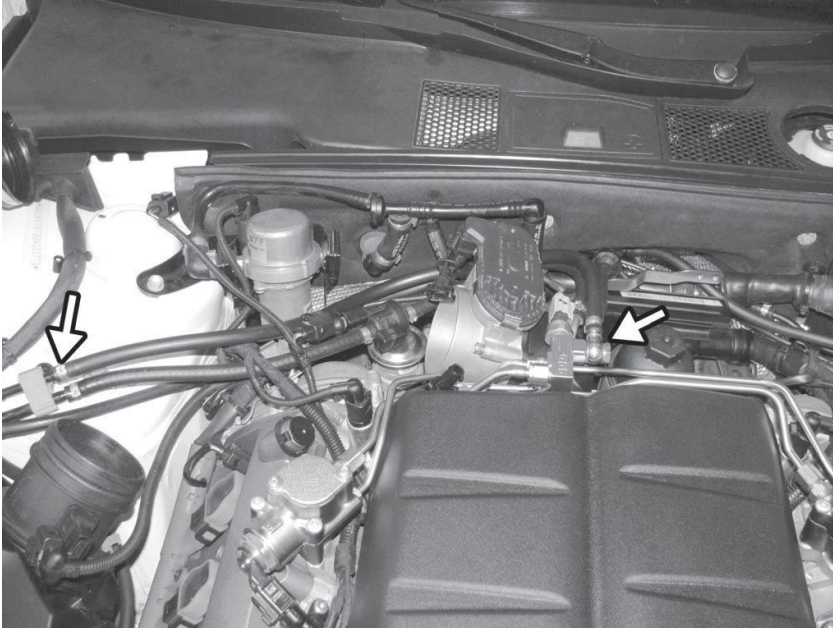
APR Warranty Compliance: 12/12/2013

Identification of defective components.

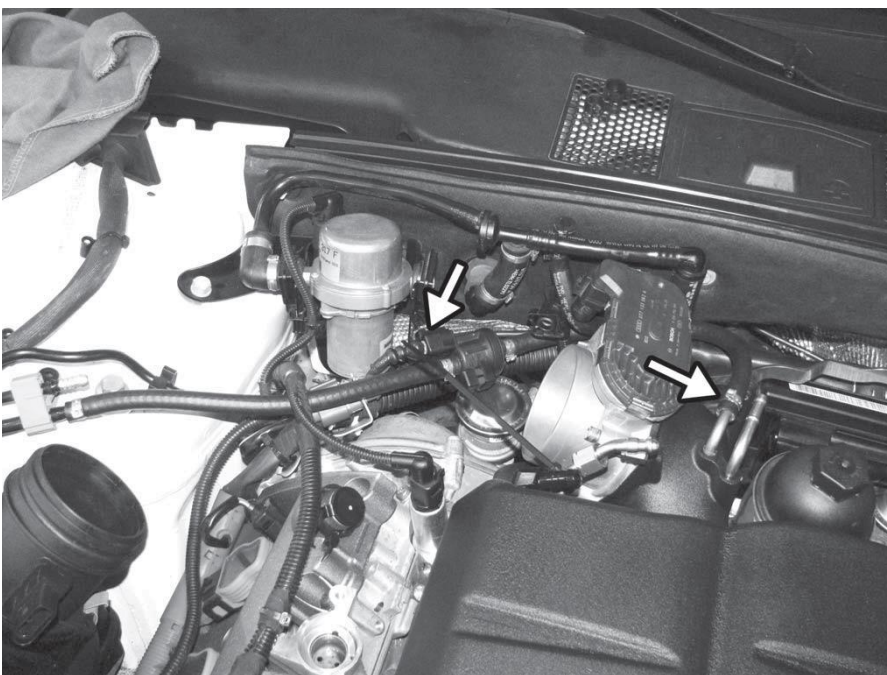
Inspection Points on APR Supercharger Kits

On the APR Supercharger kits, the supplied fuel line was installed on the connection for the OEM N80 valve to the vacuum line barb on the passenger side forward shock tower and also from the N80 valve to the inlet neck of the APR Supercharger unit. Some may find it easier to inspect these lines by removing the throttle body hose as the lines reside directly under this item. Also the Fuel line was used to connect the fuel feed barb next to the N80 valve vacuum line barb to the APR Fuel distribution block directly behind the APR Supercharger manifold.

The Picture Below shows both of these lines coming from the OEM connections on the Passenger Side Shock Tower and routing behind the APR Supercharger unit with the throttle body hose removed for easy visual. The left Arrow shows the location of the vacuum and fuel feed line barb connection, and the right arrow shows the connection for the fuel line to the APR fuel distribution block.



The next picture shows the connection at the inlet neck of the APR Supercharger for the N80 valve line connection. The arrow in the center shows the N80 Valve and where it sits. The arrow on the right of the photo shows the lines connection at the barb on the inlet of the APR Supercharger.



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First roll the fuel line around so that you can see the Green writing on the fuel line. Look down the length of the fuel line to see if it is labeled with "Barricade© GreenShield©." If either fuel line is labeled with this writing, as shown in the image below, please proceed to the next section. If the fuel line doesn't have any green writing or does not have the branding for "Barricade© GreenShield©," then you may reassemble the vehicle and inspection is complete. Repairs will not be needed on this vehicle.



Next roll the line around and look for a manufacturing date stamped onto the fuel line. It will be in this format "MM/DD/YY" and is generally preceded by "U.S.A. GL" and following it will be another string of numbers. The picture below shows a section of the line outside of the vehicle with this information displayed.



If the fuel line is branded with "Barricade© GreenShield©" and dated at or before 04/30/12, then all fuel lines included with the APR kit will need to be replaced using the supplied repair kit at the beginning of this document. Note, you will only want to replace the fuel lines that are installed with the APR kit. DO NOT REPLACE the OEM fuel lines. Also note that this is general repair kit so you may have some sections of hose and extra clamps left over after the replacement is complete as this kit is designed to fit all models for simplicity.

If the fuel line is either not branded with "Barricade© GreenShield©" or branded with "Barricade© GreenShield©" and dated at or after 05/01/12, then these fuel lines do NOT need to be replaced. At this point, you can reinstall any removed components and return the car to the customer.